



WEST HAM UNITED FOOTBALL CLUB CHAMPIONS PLACE TERMS AND CONDITIONS

Champions Place is a walkway of personalised engraved granite stones set in the ground around dedications to the club's greatest legends (the "Champions Place Stones"), installed in the area outside of turnstile J at the London Stadium.

Eligibility and Purchase

Champions Place Stones can be purchased by supporters, subject to availability and approval. Champions Place Stones must feature messages that adhere to club guidelines regarding appropriateness and personalisation limits.

By purchasing a Champions Place Stone, you grant to the Club a non-exclusive, irrevocable, royalty-free, worldwide, fully sub-licensable right to use, reproduce, disclose and modify the names, words or phrases submitted by you within the personalisation process for the purposes of fulfilling your order.

Waiting List

When Champions Place Stones are not available for purchase on the West Ham United Online Store, supporters can join a waiting list to receive notification when they become available again. To add your name to the waiting list, please email the Supporter Services team at supporterservices@westhamunited.co.uk. For the avoidance of doubt, joining the waiting list, does not guarantee any supporter the right to a Champions Place Stone and the Club gives no guarantees about availability.

Message and Personalisation

Engravings are restricted by character count per line. Inappropriate, offensive, or defamatory content will not be accepted, and the club reserves the right to reject any submission in its sole and absolute discretion. You agree to indemnify the Club against all costs, expenses, damages, losses and liabilities incurred or suffered by the Club as a result of the use of any names, words or phrases used within the Champions Place Stones and made public by you.

General Information

Due to the natural quarrying process, Champions Place Stones may have subtle differences in texture and colour between panels. While each Champions Place Stone undergoes the same careful production process to maintain consistency, some variation is inherent. Every effort has been made to ensure that product descriptions, colours, and photographs are accurate representations; however, slight differences may occur. The club is not responsible for any discrepancies between the displayed and actual products.



Timelines

To maintain the integrity and visual cohesion of the Champions Place Stones and individual panels at Champions Place, each panel must be fully sold before installation. Due to variable demand, the time it takes to complete each panel may vary. For updates on the availability and status of the latest panel, please reach out to the Supporter Services team, who can provide the most current information on purchasing and installation timelines. Please be aware, installation dates are subject to change at short notice, due to the number of purchases made of stones, and poor weather conditions which may delay installation.

Supporters who purchase a Champions Place Stones will be informed of the installation date, and when they are able to view the completed panel.

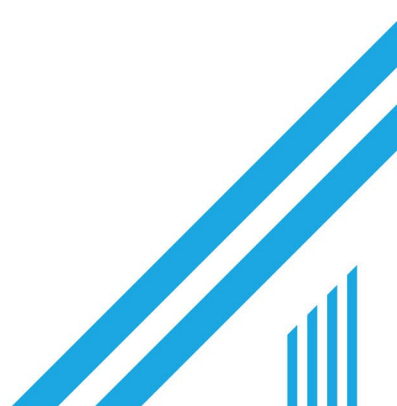
Changes and Cancellations

Once an order for a Champions Place Stone is placed, modifications to the personalised message may not be feasible due to production timelines. Supporters are encouraged to review their message carefully before finalising. Cancellations or refunds are generally not available after payment; however, the club may consider exceptions for cancellations under specific, limited circumstances at its discretion. If an exceptional cancellation is approved, administrative fees may apply, and any decision regarding changes or refunds will be made solely by the club.

Placement and Duration

Please note that we cannot guarantee that your Champions Place Stone will be installed in the same panel and next to other specific Champions Place Stones. The location of installation shall be determined by the Club in its sole discretion. If you would like to notify us of your request, please contact the Supporter Services Team at supporterservices@westhamunited.co.uk. The Champions Place Stones will last indefinitely; however, we can only guarantee that they will be in the location for 10 years. Ownership of the Champions Place Stone will remain with the Club at all times and the Club reserves the right at any time to move, relocate or permanently remove or destroy for commercial, redevelopment, structural and/or legal reasons your Champions Place Stone. In the event the Club permanently removes or destroys a Champions Place Stone, the Club shall have no liability or obligation to you arising out of such removal or destruction.

After 10 years, the Club hereby reserves the right at any time to move, relocate or permanently remove or destroy the Champions Place Stone at our discretion.



Prices

Type	Price
Champions Place Single Stone: 200mm x 100mm in Granite, 2 lines, 14 characters per line	£60.00
Champions Place Double Stone with cross: 200mm x 200mm in Granite with the inclusion of the iconic crossed hammers, 3 lines, 14 characters per line	£99.00
Champions Place Large Stone with Crest: 400mmx400mm plus the inclusion of the new West Ham Crest, 3 lines, 20 characters per line	£499.00

Replica Stones

Please note Champions Place Stone purchases include only the engraved stone at the installation site. There is no option for a duplicate or replica stone.

Viewing and Access

Champions Place is a free and open space outside the stadium; anyone can come and look at the stones. Please note, over the summer months when the stadium is transitioning, there may be times when the area is not accessible to the public. Please check with the Supporter Services team by contacting them here, should you be visiting the area over the summer to ensure you can gain access. .

Maintenance and Replacement

Champions Place Stones are designed for durability and are expected to endure typical weathering and environmental factors. Regular cleaning and basic upkeep are provided by the club to preserve the Champions Place Stones' appearance. However, the club is not responsible for any damages caused by extraordinary events, such as vandalism, severe weather, or accidents. The club reserves the right to relocate or remove Champions Place Stones if necessary due to redevelopment or structural requirements. Champions Place undergoes maintenance work when needed and may not be accessible to the public at these times.

Complaints and Comments

If you have any complaints or comments about our website or the Champions Place Stone that has been installed, please email us at supporterservices@westhamunited.co.uk



Amending the Terms and Conditions of Use

West Ham United Football Club Limited may add to, change or remove any part of these Terms and Conditions at any time. When material changes are made to the Terms and Conditions, a notice will be published on the home page of the West Ham United Football Club Limited website notifying users that such changes have been made. By continuing to use this website after the publication of such a notice, you are indicating your acceptance of those changes. West Ham United Football Club Limited may add, change, discontinue, remove or suspend any other content displayed on this website, including features and specifications of products and services described or depicted on the website, temporarily or permanently, at any time, without notice and without liability.

Acceptance of Terms

By purchasing a Champions Place Stone, you also agree to abide by the West Ham Online Store Terms and Conditions. These terms cover important policies related to online transactions, purchases, and other related services. For more details, please review the full terms [here](#).

