



# WEST HAM UNITED FOOTBALL CLUB

## HOME CUP SCHEME

### TERMS AND CONDITIONS

#### July 2023

1. You will be charged and sent tickets for **ALL HOME** fixtures and Domestic Cups including the FA Cup and EFL Cup.
2. All tickets are **NON-REFUNDABLE** and **NON-TRANSFERABLE**.
3. The prices of each home cup game will be published in the match-day programme and at [www.whufc.com](http://www.whufc.com) and [www.eticketing.co.uk/whufc](http://www.eticketing.co.uk/whufc)
4. We will allocate you your Season Ticket seat where possible. If your ticket is unavailable due to an increased away allocation, we will contact you and inform you of the process to secure your seat for the relevant fixture concerned.
5. Tickets will be distributed in the week of the fixture.
6. Matches played at Neutral venues e.g., FA Cup semi-final/final **ARE NOT** included.
7. If you wish to cancel **ANY** of the tickets for **ANY** reason you will be removed from the scheme.
8. If your card fails to authorise, you will not be awarded the two points for being on the Home Cup Scheme and we will make all attempts to notify you of this failed payment. If you do not pay for the tickets within the time stated within any such communication, you will lose the right to purchase your Season Ticket seat for that fixture.
9. Once you have been removed (by your own request **OR** by us) from the scheme you **CANNOT** rejoin it within the same season.
10. Your Home Cup Scheme membership may be suspended, withdrawn and/or cancelled without the payment of any refund, in the event that you breach any of these Terms and Conditions, or any other agreement you have with the Club.

**THESE TERMS AND CONDITIONS ARE SUBJECT TO CHANGE, CANCELLATION OR AMENDMENT IN LINE WITH ANY SOCIAL DISTANCING REQUIREMENTS.**