



WEST HAM UNITED FOOTBALL CLUB

HOME CUP SCHEME

TERMS AND CONDITIONS

July 2022

1. You will be charged and sent tickets for **ALL HOME** fixtures in the FA Cup and EFL Cup.
2. All tickets are **NON-REFUNDABLE** and **NON-TRANSFERABLE**.
3. The prices of each home cup game will be published in the match-day programme and at www.whufc.com and www.eticketing.co.uk/whufc
4. We will allocate you your season ticket seat where possible. If your ticket is unavailable due to an increased away allocation, we will select an equivalent seat where possible. In the event it is not possible, we will look to allocate the closest price band available to your season ticket seat.
5. Cards will be debited and tickets sent out in the week that the match goes on sale to season ticket holders. These dates are published in the match-day programme and online at www.whufc.com and www.eticketing.co.uk/whufc
6. Matches played at Neutral venues e.g., FA Cup semi-final/final **ARE NOT** included. Priority on this would be given after Bondholder and Away Ticket Scheme priority window and Club London Allocation.
7. If you wish to cancel **ANY** of the tickets for **ANY** reason you will be removed from the scheme.
8. If your card fails to authorise, you will not be awarded the two points for being on the Home Cup Scheme and we will make all attempts to notify you of this failed payment. If you do not pay for the tickets within the time stated within any such communication, you will be removed from the scheme.
9. Once you have been removed (by your own request **OR** by us) from the scheme you **CANNOT** rejoin it within the same season.
10. Your Home Cup Scheme membership may be suspended, withdrawn and/or cancelled without the payment of any refund, in the event that you breach any of these Terms and Conditions, or any other agreement you have with the Club.

THESE TERMS AND CONDITIONS ARE SUBJECT TO CHANGE, CANCELLATION OR AMENDMENT IN LINE WITH ANY SOCIAL DISTANCING REQUIREMENTS.